

- A. MEI is engaged, amongst other, in import, marketing and sale of Factory Automation Industrial Systems, Low Voltage Switchgear Products, Parts ("the Products") under the proprietary brand name of MITSUBISHI ELECTRIC throughout the territory of India;
- B. The ASP is engaged in the business of Maintenance & Repair of, Low Voltage switchgear products and related services.
- C. The ASP has applied to MEI seeking to be appointed as an authorized ASP of MEI for maintenance & servicing the Products.
- D. Based on the representations made by the ASP in its application and subsequent discussions, MEI short-listed the ASP, and has agreed to appoint the ASP as its authorized ASP, subject to certain terms and conditions.
- E. In furtherance thereof, this Agreement is being executed appointing the ASP on a non-exclusive basis for maintenance and service of the Products of MEI upon the terms and conditions set out herein ("the ASP").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. The appointment of authorized ASP by MEI shall be nonexclusive and MEI may appoint other ASP.
2. The ASP may sell the spare to the end customer as per defined price list and after sales service to be provided by it self. In this case MEI will not pay any visit charges to the Service Partner.
3. The ASP agrees to attend the customer complaints in this territory in Line with the response time estimation of expected of service * and after completing the job, agree to get the customer signature together with his office seal, on the site report in confirmation of the job being completed in line with customer satisfaction.
4. The ASP is expected to undertake servicing jobs on behalf of MEI. The maximum charges to be paid will be as per defined & agreed rate card. These charges are subject to revision in consultation with MEI and will be intimated to the ASP year on year after mutual agreement.
5. The ASP agrees to maintain a complaint log in soft & hard copy with complete details. The ASP confirms to submit a report with complete details on 3rd of every month to Service Manager.
6. The ASP acknowledges that all intellectual property rights relating to all products and its spare parts rest with MEI. The ASP may use the trademarks & logo of

For Adroit Automations & Electrical Services

 Partner

Bond	Indian-Non Judicial Stamp Haryana Government		Date : 19/07/2016
Certificate No.	G0S2016G746		Stamp Duty Paid : ₹ 100
GRN No.	19709495		(Rs. Hundred Only)
Seller Detail			Penalty : ₹ 0
(Rs. Zero Only)			
Name:	Mitsubishi Electric Indiapvtltd	Floor:	Na
H.No.:	Na	District:	Gurgaon
City:	Gurgaon	Street:	Dlf ph 3
E-mail:	pooran.singh@asia.meap.co	State:	Haryana
		Phone:	8800593626
Purpose : Agreement			

The authenticity of this document can be verified by scanning this QrCode Through smart phone or on the website <https://egrashry.nic.in>

Service Agreement for Authorized ASP's

THIS AGREEMENT is made and executed on 01-08-2016

BETWEEN

MITSUBISHI ELECTRIC INDIA PRIVATE LIMITED, a Company incorporated under the Companies Act, 1956 having its Head Office at Tower A&B, DLF Cyber Greens, DLF Cyber City, DLF Phase III, Gurgaon – 122 002, Haryana, India and Registered office at M-38/1, Middle Circle, Connaught place, New Delhi-110001 represented/acting through its Business Head (hereinafter referred to as "MEI" which expression shall mean and include its successors and permitted assigns) of the One Part;

AND

ADROIT AUTOMATIONS & ELECTRICAL SERVICES a Company/firm having its office at K-201, PHASE-8, FOCAL POINT, CHANDIGARH ROAD, LUDHIANA, PUNJAB-141010 Represented/acting through Mr. ANGAD ATWAL as its partners (herein after referred to as "ASP" which expression shall mean and include its successors and permitted assigns) of the Other Part.

(Hereinafter collectively referred to as "Parties" and individually as "Party" as the context may so require.)

WHEREAS:

For Adroit Automations & Electrical Services

 Partner